



Reservation and booking terms

Dear guest,

currently our campsite has only a limited number of pitches. We are therefore happy to accept your reservation in order to guarantee you a campsite pitch in the desired period of stay. The following conditions will be added to a reservation. The points that applicable to it also apply to spontaneous stays.

1.) We charge € 15.00 per night as deposit. After you have made the binding reservation on the basis of the preliminary reservation confirmation (offer) you will receive a reservation fee (advance payment) invoice from us. This is to be paid within 7 days upon receipt, for short-term bookings immediately, by SEPA transfer or PayPal payment. If you are transferring from a third country please make sure that the transaction is free of charge for us. After receipt of payment we will send you the reservation confirmation.

2.) All other fees will be to pay on the spot before your departure. As payment method on the spot we accept cash and EC cash with PIN.

3.) In the case of cancellation: Even if the campsite pitch is then no longer occupied by you, we had fixed it for you according to your original booking or check in. Thus we refused other requesting and/or spontaneously arriving guests for which we would had otherwise a free campsite pitch.

a) In the case of a complete or partial cancellation on your part, the deposit remains entirely with us. There is no refund and no recalculation. This applies if you inform us in writing about your cancellation at least 3 days before your arrival. Otherwise all fees for the planned stay will be charged.

b) In the case of a midterm departure all fees which would incurred during the originally planned stay will be charged.

c) If you have to cancel your stay for health reasons please submit us an appropriate medical certificate / confirmation which refers to the period of stay or remaining stay. In such a case we gladly save the deposit on your guest account and settle it on a stay at another time. If you have to shorten your stay for health reasons this regulation applies to the remaining days of the originally planned stay.

d) We reserve the right to occupy the pitch in case of a cancellation, shortening or midterm departure. This also applies if you do not appear until 6 pm or within the time window you specify in your booking request. Delays can be communicated to us at any time by email or telephone, SMS or WhatsApp (+49 171 7832400).

e) Subletting of the pitch to third parties is not permitted.

4.) On the day of arrival please submit us your valid identity card or passport. You agree that we will keep the ID or passport number in our documents.

5.) Our place order depends in the reception building. It is also available online on our website. You agree to comply with the place order and to contribute to the well-being of all our guests.

6.) Sustainability and proper waste separation are important to us. Please contribute to this. We gladly show you the system of waste separation in our country / village.

7.) Dogs are very welcome. On the camp terrain leash duty is required by law. We look forward to an unrestricted compliance. A few meters away into the forest your dog is / dogs are free to jump without leash, as well as in our dog free ride. We also require that you collect and proper dispose the droppings of your dog on the camp terrain as well as during your walks - in the village & in the forest. You will get dog dropping bags at the reception, ask us therefor. Please also make sure that your dog / dogs not marks on the campsite - exception is of course the dog free ride.

8.) Family and friends who visit you here are also welcome, but they are to register with us please. In some cases we charge visitor fees. We always decide this on a case-by-case. Please contact us.

9.) At your departure please leave the pitch in the same condition as you meet it at your arrival.

And now we are looking forward to your visit and wish you a wonderful stay here!

Yours Lynx Camp & Camping – Team

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